

Streets at SouthGlenn Tenants and Guests:

The health, safety, and wellbeing of everyone is our highest mission as we make decisions and manage the expanding uncertainty around COVID-19 (coronavirus) outbreak. We know this situation, which is changing daily, is concerning and confusing to many. That's understandable, especially given the growing number and magnitude of cancellations and closures.

Making informed decisions that are based on the latest known facts and official guidance is our ongoing pledge to our guests, tenants and employees.

The Streets at SouthGlenn Remain Open.

Ways the Streets at SouthGlenn is creating a safe environment:

We have intensified our existing rigorous cleaning and sanitizing efforts, which include, but are not limited to, increasing the frequency and intensity of our cleaning efforts of all commonly touched surfaces including seating, doors, handrails, elevators and directories.

We want our guests to feel safe when they visit and to remember that they play a role in our defense against the spread of COVID-19 by following the practical guidance of health officials:

- Wash your hands frequently with soap and water for at least 20 seconds. An alcohol-based hand sanitizer is a viable option if soap and water is not available.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Wipe down any items that you may touch.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue.

We will continue to provide updates with the latest information about The Streets at SouthGlenn response to COVID-19 on this site.

If you would like additional information about COVID-19, please visit the CDC's website at: <https://www.cdc.gov/coronavirus/2019-ncov/summary.html>

Frequently Asked Questions:

Q: Is Streets at SouthGlenn open and is it safe for us to visit?

A: We are open. The safety and well-being of our guests, tenants and team members is our top priority. We are working diligently to keep Streets at SouthGlenn healthy and safe by increasing our rigorous cleaning protocols and following the latest guidance by local and state health officials.

Frequently Asked Questions (continued):

Q: Many events and locations have shut down. Why isn't Streets at SouthGlenn closing?

A: We are following the official guidance from Federal, state and local health officials and they have told us that closing the Mall is not a recommended action at this time. In locations where mass gatherings have been cancelled, officials have been careful to say the guidance does not apply to spaces where people are constantly moving, such as airports, shopping malls and centers, grocery stores or similar spaces.

Q: Will you reconsider the decision if more public closings are announced?

A: We are in constant contact with health officials and will continue to make decisions that are based on known facts and official guidance.

Q: How can I get more information about the status of events and operations at Streets at SouthGlenn?

A: We will update our website regularly with any changing or important information. Meantime, if you have specific questions or concerns about COVID-19, we encourage you to visit the CDC's Website.

Q: What can I do as a guest of Streets at SouthGlenn to prevent contracting COVID-19?

A: You can play a role in our defense against the spread of COVID-19 by following the practical guidance of health officials:

- Stay home if you are sick and seek medical attention.
- Wash your hands often with soap and water, lathering the backs of your hands, between your fingers, fingertips and under your nails for at least 20 seconds. Use alcohol-based sanitizer if you can't wash your hands.
- Avoid touching your eyes, nose and mouth.
- Cover your nose and mouth with a tissue or your arm, when coughing or sneezing.



THE STREETS AT
SOUTHGLENN